

Bogus Payment Protection Insurance Refunds

Trading Standards have today been made aware of a company cold calling local residents claiming that they are owed a substantial refund for over paid Payment Protection Insurance (PPI).

The caller goes on to ask for bank account or credit card details and promises the refund will be made straight to their account. After the telephone call, most victims have gone on to discover that £59.99 has been debited from their account by this company, rather than a refund made.

Remember; please do not give out personal information, bank account or credit card details over the telephone, especially to people who have contacted you without warning claiming you are owed money.

If you think you may be entitled to reclaim PPI you can do this yourself. You do not have to pay a third party company to do it for you. Contact the Financial Services Ombudsman for further information.

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All our alerts are available in a range of formats and languages, including large print. Please contact Community Development if this would be helpful to you, or to someone you know.
Address: 14 Martin Street, Stafford, ST16